

## A complete service at no cost

We provide the complete service to your hospitals and clinics with professional installation of the Freephone unit, all signage, and free ongoing maintenance by the Company's field engineers along with a swift fault rectification service.

We also select, vet and manage the mini-cab service provider, monitoring their performance to ensure excellent service levels for all users.

## A whole host of benefits

UGO Freephone brings a whole host of other advantages to your NHS Trust including:

- Relieving time pressure on your Reception staff
- Removing cost of calls for cabs
- Saving on non-emergency transport
- Potential fare reduction for Trust staff
- Easing pressure on car parking space
- Improvement in the patient/visitor experience rating



### REMEMBER

UGO Freephone gives you all this plus a quarterly revenue payment for your Trust.



**Convenient and hassle free**

**Trusted, reliable and safe**

**Free installation and maintenance**

To find out more about UGO Freephone or to organise a survey for your Hospitals and Clinics, please contact us on:

 **020 8532 4950**

 [enquiry@transportinnovation.co.uk](mailto:enquiry@transportinnovation.co.uk)



for patients, visitors and staff...



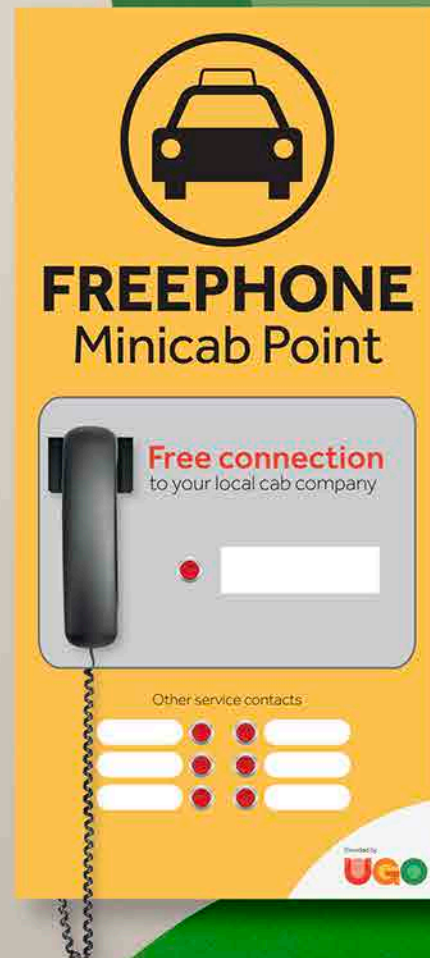
## Why choose UGO Freephone?

UGO Freephone is a service from Transport Innovation, the UK's largest supplier of freephones. We provide a complete service for your hospitals and clinics at zero cost. UGO Freephone gives easy access to safe, reliable transport plus quarterly income revenue to your Trust.

The modern, impactful UGO Freephone unit allows patients, visitors and staff to make free calls to our specially selected, trusted and checked mini-cab company, ensuring safe, hassle free journeys.

As well as a direct link to the mini-cab company, you can also include up to six additional connections to other Trust departments or information services e.g. public transportation information, Patient Advice & Information Service (PALS), Choose & Book, GP Out-of-Hours, NHS 111.

It is entirely up to you who is featured on your UGO Freephone.



### Impactful branding with clear communication of key messages

- Wall mounted and secure
- Simple connection to a standard BT line
- Highly visible presentation

### Immediate connection to a trusted mini-cab company

Handset for privacy of conversation, no shouting into a 'speaker phone'.

### Trusted and checked cab company operators

Cab company details to ensure patients, staff and visitors know which operator is coming to collect them.

### Six additional direct connection to Trust or other Public Services

You choose which are best for your patients, staff and visitors.

